

Quality Policy



Aquamate's 'No Leaks' Commitment to Quality

Aquamate understands that as a Company, we are only as good as our product. That's why we're committed to operating our business in a way that maximises the quality of the products we provide. Our commitment to quality ensures all stakeholder outcomes are achieved, along all parts of the value chain, including dealers, agents, installers, sub-contractors and end users.

Aims & Objectives

The key challenges of Aquamate's offer are its longevity and remoteness. Aquamate's products are typically warranted to last in excess of a decade and commissioned in remote and rural locations. To overcome these challenges, Aquamate aims to:

- deliver products in-full and on-time, as the remoteness of delivery means missing or defective components add significant delays and on-costs to the value chain
- identify and remove wasted and non-value added steps in our products and processes
- maintain processes and policies which adapt to stakeholder requirements throughout the delivery process

Responsibilities

As part of our commitment to quality, Aquamate will:

- train all staff and contractors to identify areas where improvement can be achieved
- continually review all products and processes for opportunities to remove waste
- monitor our quality outcomes through formal Management Review Meetings

Employees and contractors participate in Aquamate's commitment to quality by:

- adhering to this Policy
- actively identifying ways to meet the objectives within this Policy